

University of Richmond Senior Exit Survey

CLASS OF 2023 | OVERALL RESULTS



Institutional Effectiveness
JUNE 29, 2023 | IFX.RICHMOND.EDU

Survey Administration Period: March 13-May 15, 2023
Response Rate: 43% (347 responded/805 invited)

University of Richmond Senior Exit Survey Class of 2023 | Overall Results

The University of Richmond Senior Exit Survey was administered online from March 13 through May 15, 2023 to seniors who graduated from the Schools of Arts & Sciences, Business, and Jepson (December 2022, May 2023, and August 2023). The purpose of the survey is to gain insight into students' satisfaction with their college experience. Of the 805 students invited to participate in the online survey, 347 responded, resulting in a 43% response rate.

School	Survey Responses	Graduates Surveyed
Arts & Sciences	186 / 53.6%	437 / 54.3%
Business	131 / 37.8%	304 / 37.8%
Jepson	30 / 8.6%	64 / 8.0%
Total	347 / 100.0%	805 / 100.0%

Race	Survey Responses	Graduates Surveyed
American Indian or Alaskan Native	1 / 0.3%	3 / 0.4%
Asian	24 / 6.9%	48 / 6.0%
Black or African American	18 / 5.2%	45 / 5.6%
Hispanic or Latino	45 / 13.0%	90 / 11.2%
Non-resident alien	16 / 4.6%	66 / 8.2%
Two or more races	17 / 4.9%	37 / 4.6%
White	209 / 60.2%	482 / 59.9%
Not Reported	17 / 4.9%	34 / 4.2%
Total	347 / 100.0%	805 / 100.0%

Gender	Survey Responses	Graduates Surveyed
Female	197 / 56.8%	428 / 53.2%
Male	150 / 43.2%	376 / 46.7%
Not reported	-	1 / 0.1%
Total	347 / 100.0%	760 / 100.0%

Thinking about your experience at University of Richmond, rate your level of satisfaction with each of the following:	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
Your overall experience	61.3%	34.1%	3.5%	1.2%	346	3.55
Your sense of belonging	38.4%	41.0%	16.6%	4.1%	344	3.14
Being part of an inclusive community	32.9%	42.6%	18.7%	5.8%	343	3.03

Rate your bond with or feeling of connection to the University of Richmond:	Survey Responses	%
Very strong connection	90	25.9%
Strong connection	185	53.3%
Weak connection	67	19.3%
Very weak connection	5	1.4%
Total (Mean: 3.04)	347	100.0%

If you could make your college choice over, would you still choose to enroll at University of Richmond?	Survey Responses	%
Definitely Yes	154	44.4%
Probably Yes	136	39.2%
Probably No	50	14.4%
Definitely No	7	2.0%
Total (Mean: 3.26)	347	100.0%

What is your perception of the academic quality of the University of Richmond?	Survey Responses	%
Excellent	220	63.4%
Good	113	32.6%
Fair	13	3.8%
Poor	1	0.3%
Total (Mean: 3.59)	347	100.0%

How likely are you to recommend the University of Richmond to a prospective undergraduate student?	Survey Responses	%
Ratings of 0-6	70	20%
Ratings of 7-8	132	38%
Ratings of 9-10	145	42%

Considering your experience at University of Richmond, indicate your level of agreement with the following statements.							
The University of Richmond supports a learning environment where everyone is entitled to dignity and respect, regardless of...	Strongly Agree (5)	Agree (4)	Somewhat Agree/ Somewhat Disagree (3)	Disagree (2)	Strongly Disagree (1)	Total	Mean
Race or ethnicity	28.7%	30.8%	22.5%	13.5%	4.5%	334	3.66
Religion	38.3%	39.3%	15.9%	5.9%	0.6%	321	4.09
Age	53.4%	32.5%	8.8%	3.8%	1.6%	320	4.33
Disability	38.3%	30.4%	17.5%	8.6%	5.3%	303	3.88
Sexual orientation	42.3%	32.0%	16.0%	6.6%	3.1%	319	4.04
Gender identity	36.4%	31.6%	19.8%	8.3%	3.8%	313	3.88

Thinking about your academic experiences prior to major declaration, rate your level of satisfaction with each of the following:	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
Academic advising from your undeclared/pre-major advisor	38.3%	39.2%	18.1%	4.5%	332	3.11
Undeclared/pre-major advisor's knowledge of graduation requirements	42.6%	42.0%	12.2%	3.3%	329	3.24
Undeclared/pre-major advisor's knowledge of academic curriculum	38.1%	43.9%	14.6%	3.4%	328	3.17
Availability of your undeclared/pre-major advisor	53.9%	34.8%	9.2%	2.2%	325	3.40

Thinking about your academic experiences within your major, rate your level of satisfaction with each of the following:	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
Academic advising from your major advisor	58.0%	30.9%	9.0%	2.1%	333	3.45
Major advisor's knowledge of graduation requirements	63.0%	30.0%	6.7%	0.3%	330	3.56
Major advisor's knowledge of academic curriculum	63.3%	30.9%	5.5%	0.3%	330	3.57
Availability of your major advisor	67.2%	26.8%	4.5%	1.5%	332	3.60
Instruction in your major courses	59.5%	36.3%	3.3%	0.9%	331	3.54
Career guidance from faculty or staff mentors	51.2%	33.9%	12.4%	2.4%	330	3.34
Contact with students from different backgrounds	38.9%	43.8%	14.2%	3.1%	324	3.19
Leadership development	46.0%	42.3%	10.4%	1.2%	326	3.33
The opportunity for involvement in campus activities	53.6%	34.6%	10.9%	0.9%	330	3.41
Support for your overall well-being	44.0%	41.9%	12.1%	2.1%	332	3.28

To what extent has your experience at UR improved or contributed to your skills and abilities in the following?	Very much (5)	Quite a bit (4)	Some (3)	Very little (2)	Not at all (1)	Survey Responses	Mean
Ethical analyses of complex social issues	44.2%	30.5%	20.5%	4.6%	0.3%	308	4.14
Careful listening, even when opinions are different from mine	45.9%	30.3%	18.2%	4.6%	1.0%	307	4.16
Responding to others with empathy	44.4%	32.0%	17.7%	4.3%	1.6%	306	4.13
Seeking out divergent points of view	38.8%	31.3%	23.0%	4.9%	2.0%	304	4.00
Collaborative decision-making and working across differences to come to an agreement or solve a problem.	51.1%	30.9%	13.4%	3.3%	1.3%	307	4.27
Leading a group in which people from different backgrounds feel welcomed and included	44.8%	29.9%	16.9%	6.5%	2.0%	308	4.09
Speak clearly and effectively	51.3%	34.8%	10.7%	2.3%	1.0%	310	4.33
Write clearly and effectively	52.6%	29.4%	14.8%	2.6%	0.7%	310	4.31
Critical thinking and analyses	65.6%	24.4%	8.4%	1.6%	0.0%	311	4.54
Develop solutions to complex problems	56.6%	31.2%	10.6%	1.3%	0.3%	311	4.42
Collaborate effectively with others as a team member	51.9%	30.3%	15.5%	1.9%	0.3%	310	4.32
Being innovative and creative	48.2%	29.3%	19.0%	2.9%	0.6%	311	4.22
Apply knowledge and skills to real-world settings	49.4%	32.9%	14.8%	2.3%	0.7%	310	4.28
Locate, organize, and evaluate information from multiple sources	58.2%	30.2%	10.0%	1.3%	0.3%	311	4.45
The ability to work with numbers and understand statistics	46.9%	25.6%	20.4%	4.2%	2.9%	309	4.09
Understand the global context of situations or decisions	46.6%	32.0%	19.4%	1.6%	0.3%	309	4.23
Conduct scholarly research	51.2%	29.2%	14.4%	4.9%	0.3%	305	4.26

Considering your experience at University of Richmond, indicate your level of agreement with the following statements.	Strongly Agree (5)	Agree (4)	Somewhat Agree/ Somewhat Disagree (3)	Disagree (2)	Strongly Disagree (1)	Total	Mean
The University of Richmond is making effective strides in becoming a more diverse and inclusive institution.	22.3%	35.7%	30.0%	9.5%	2.5%	283	3.66
The University of Richmond supports a learning environment where students feel comfortable expressing different opinions, styles, and beliefs.	26.0%	37.2%	23.3%	9.0%	4.5%	288	3.71
The Wellness graduation requirement classes (WELL085, WELLO90, WELL100, WELL101) gave me a better understanding of my personal well-being and self-care practices.	8.8%	15.1%	23.9%	28.2%	23.9%	284	2.57

Please rate your agreement with the following statements. As a result of my experiences at University of Richmond...	Strongly Agree (5)	Agree (4)	Somewhat Agree/ Somewhat Disagree (3)	Disagree (2)	Strongly Disagree (1)	Total	Mean
I have developed a stronger commitment and responsibility to advance the greater good.	48.1%	37.6%	10.1%	3.1%	1.1%	287	4.29
I have developed a sense of my career path that is purposeful.	49.1%	35.2%	10.1%	3.8%	1.7%	287	4.26
I believe that I can use my career path to help improve society.	54.2%	32.8%	9.9%	2.5%	0.7%	284	4.37
I have strengthened my commitment and responsibility to stewardship of the environment.	46.2%	31.5%	16.1%	4.9%	1.4%	286	4.16

Please rate your level of satisfaction with each of the following offices and services you may have used while a student at University of Richmond.	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
Bonner Center for Civic Engagement	46.5%	46.5%	3.0%	4.0%	99	3.35
Campus Safety	44.7%	39.4%	8.5%	7.5%	188	3.21
Center for Student Involvement	31.3%	51.1%	13.1%	4.6%	176	3.09
Chaplaincy	48.1%	43.4%	5.7%	2.8%	106	3.37
Financial Aid Office	40.5%	44.4%	10.7%	4.4%	205	3.21
Office of International Education	53.6%	37.7%	6.6%	2.2%	183	3.43
Registrar's Office	36.6%	48.1%	11.9%	3.4%	295	3.18
Richmond College	40.3%	45.6%	10.1%	4.0%	149	3.22
Speech Center	45.1%	50.0%	4.3%	0.6%	164	3.40
Student Accounts/Bursar	36.3%	57.5%	5.4%	0.8%	259	3.29
Student Center for Equity and Inclusion (SCEI)	50.4%	46.5%	3.2%	0.0%	127	3.47
Westhampton College	46.4%	46.0%	5.0%	2.7%	222	3.36
Writing Center	45.3%	50.8%	3.3%	0.6%	181	3.41

Please rate your satisfaction with each of the following:	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
Academic Skills Center	39.9%	48.2%	7.7%	4.2%	168	3.24
Quality of professional staff	54.6%	40.9%	3.0%	1.5%	132	3.48
Availability of peer tutoring services	54.4%	42.1%	1.8%	1.8%	114	3.49
Services and programs	46.7%	46.7%	4.2%	2.5%	120	3.38

Please rate your satisfaction with each of the following:	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
Career Services	38.3%	42.0%	13.0%	6.7%	269	3.12
Availability of career advising services	50.9%	36.6%	9.9%	2.6%	232	3.36
Opportunities to participate in career programs	45.5%	40.9%	8.9%	4.7%	213	3.27
Opportunities for career planning and exploration	44.3%	35.5%	14.0%	6.1%	228	3.18

Please rate your satisfaction with each of the following:	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
Counseling and Psychological Services (CAPS)	36.5%	36.5%	18.0%	9.0%	178	3.01
CAPS services and programs	39.7%	39.0%	11.0%	10.3%	146	3.08
Quality of professional staff	48.7%	34.2%	11.8%	5.3%	152	3.26
Availability of individual counseling appointments	36.4%	31.1%	21.2%	11.3%	151	2.93
Hours of operation	37.3%	42.0%	12.0%	8.7%	150	3.08

Please rate your satisfaction with each of the following:	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
Dining Services	56.6%	35.9%	5.5%	1.9%	309	3.47
Variety of food options on campus	44.5%	39.9%	11.0%	4.6%	281	3.24
Quality of food offered	48.2%	41.4%	7.5%	2.9%	280	3.35
Cleanliness of dining halls	71.5%	26.0%	2.1%	0.4%	281	3.69
Hours of operation	29.3%	35.4%	22.5%	12.9%	280	2.81

Please rate your satisfaction with each of the following:	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
Disability Services	49.4%	41.8%	6.3%	2.5%	79	3.38
Availability of staff for questions, concerns, and/or meeting requests	56.4%	40.0%	3.6%	0.0%	55	3.53
Availability of Testing Center appointments	61.4%	38.6%	0.0%	0.0%	44	3.61
The physical and emotional accessibility of DS's new suite in BML B2-10	59.5%	40.5%	0.0%	0.0%	42	3.60

Please rate your satisfaction with each of the following:	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
Facilities (Classrooms, Dining Halls, Common areas)	56.0%	41.4%	2.6%	0.0%	309	3.53
Cleanliness of classrooms, labs and buildings	66.8%	31.4%	1.8%	0.0%	280	3.65
Cleanliness of common areas (campus grounds, activity areas)	63.0%	33.5%	3.2%	0.4%	281	3.59
Physical accessibility of buildings	49.3%	38.1%	9.7%	3.0%	268	3.34

Please rate your satisfaction with each of the following:	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
Modlin Center for the Arts	57.9%	40.8%	0.4%	0.8%	240	3.56
Knowledge of upcoming performances and activities	34.4%	48.9%	13.4%	3.2%	186	3.15
Quality of performances and activities	58.1%	40.9%	1.1%	0.0%	186	3.57
Variety of performances and activities	51.9%	43.7%	4.4%	0.0%	183	3.48
Timing of performances and activities	44.8%	52.5%	2.8%	0.0%	181	3.42

Please rate your satisfaction with each of the following:	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
Residence Life & Housing	24.5%	44.7%	18.5%	12.3%	302	2.81
Guidance/assistance from your Resident Assistant	24.6%	53.0%	15.1%	7.3%	232	2.95
Condition of room or apartment	31.2%	47.1%	16.3%	5.4%	276	3.04
Safety and security	47.6%	41.8%	5.9%	4.8%	273	3.32

Please rate your satisfaction with each of the following:	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
Student Health Center	34.9%	48.1%	13.3%	3.8%	264	3.14
Student Health Center services and programs	43.1%	46.6%	6.7%	3.6%	223	3.29
Quality of professional staff	46.8%	41.6%	7.8%	3.9%	231	3.31
Availability of appointments	38.1%	39.8%	15.2%	6.9%	231	3.09
Hours of operation	34.1%	47.0%	10.3%	8.6%	232	3.06

Please rate your satisfaction with each of the following:	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
Technology resources (software, hardware, networks)	42.7%	45.6%	9.6%	2.1%	281	3.29
Learning Management System (Blackboard)	36.7%	49.2%	11.7%	2.4%	248	3.20
Computer software training and support	39.2%	46.7%	10.9%	3.3%	212	3.22
Wireless network and accessibility	27.3%	38.3%	24.1%	10.3%	253	2.83
Computer labs	46.0%	47.8%	5.8%	0.4%	226	3.39
Help Desk	52.9%	40.5%	3.5%	3.1%	227	3.43

Please rate your satisfaction with each of the following:	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
University Libraries	55.2%	42.2%	2.3%	0.3%	306	3.52
Availability of library staff support	62.4%	36.3%	0.9%	0.4%	226	3.61
Study rooms and spaces	50.4%	41.9%	6.7%	1.1%	270	3.41
Hours of operation	51.1%	36.5%	9.5%	2.9%	274	3.36

Please rate your satisfaction with each of the following:	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
University Recreation	63.5%	34.0%	1.4%	1.1%	282	3.60
Weinstein Center for Recreation services and programs	69.8%	28.6%	1.6%	0.0%	248	3.68
Quality of University Recreation professional staff	61.8%	36.1%	1.3%	0.8%	238	3.59
Recreational facilities and equipment	66.1%	32.3%	0.8%	0.8%	254	3.64
Hours of operation	65.2%	32.8%	2.0%	0.0%	253	3.63

Please rate your satisfaction with each of the following:	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
Well-Being Center Services & Programs	57.7%	39.1%	2.8%	0.4%	248	3.54
Health Promotion programs and services	54.7%	42.6%	2.6%	0.0%	190	3.52
Quality of Well-Being Center professional staff	57.7%	40.2%	1.0%	1.0%	194	3.55
Hours of operation	53.5%	45.0%	1.5%	0.0%	200	3.52

While a student at University of Richmond, did you participate in any of the following activities? (select all that apply) (n=290)	Survey Responses	%
Community service/volunteering (participated in community service/volunteering outside of an academic class requirement)	118	40.7%
Community-based learning (took class that required you to connect academic work with community service/ community-based experiences)	125	43.1%
Division I sports	28	9.7%
Fraternity or sorority	107	36.9%
Internship	171	59.0%
Intramural sports	85	29.3%
Living-learning community	56	19.3%
Modlin Center for the Arts events	95	32.8%
Off-campus employment	79	27.2%
On-campus employment	178	61.4%
Religious/spiritual programming	53	18.3%
ROTC	0	0.0%
Sports clubs	103	35.5%
Student club, group or organization	212	73.1%
Student Government Association	28	9.7%
Study abroad	141	48.6%
Undergraduate research with faculty	102	35.2%
UR Summer Fellowship/other research or internship funded by UR	120	41.4%
Did not participate in any of these activities	0	0.0%

Upon graduation, how do you expect to stay connected with UR? (select all that apply) (n=287)	Survey Responses	%
Connect through social media	205	71.4%
Return to campus for alumni events (reunion, homecoming)	186	64.8%
Attend alumni events in your city or area	162	56.5%
Engage with current students	146	50.9%
Attend sporting events	102	35.5%
Participate in events sponsored by your department	101	35.2%
Utilize alumni library databases and resources	93	32.4%
Read alumni magazine	86	30.0%
Engage with prospective students	83	28.9%
Participate in events sponsored by your school	76	26.5%
Contribute financially	51	17.8%
Attend Modlin Center for the Arts events	31	10.8%
I do not intend to stay connected with UR	9	3.1%
Other	8	2.8%
Other (specify): Text		
Helping out clubs that I was an executive with		
Idk yet		
Keep in contact with the friends and mentors I have made while at UR		
Post baccalaureate research		
Stay connected with Professor		
Stay in touch with faculty		
Student Center for Equity and Inclusion		
Will most likely only stay in touch with a few alumni		